

Ivanti VPN Guide For Mac Desktop Users (Non-KU Users) ALL KU Locations EXCEPT HSC

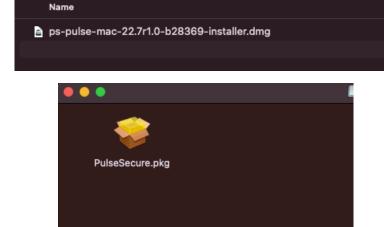


Kuwait University Center of Information Systems IT Security Department March 2025

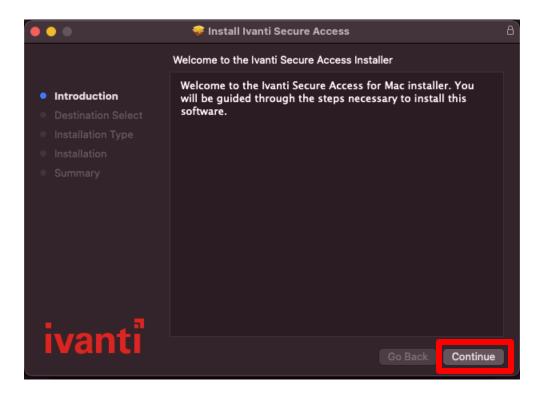
Please Follow the below instructions to deploy Ivanti VPN on Mac Desktop (ALL KU Locations EXCEPT HSC)

Note: This Manual is for users who DON'T have KU ID

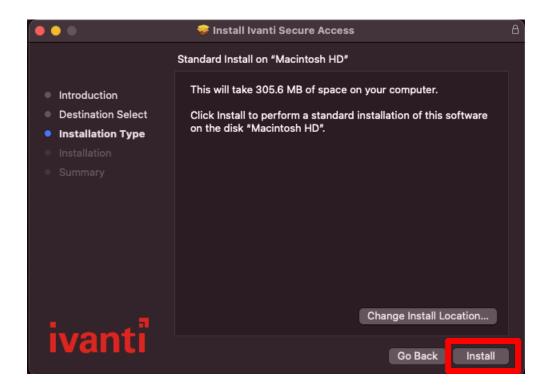
- 1- Download Client Software on your computer using the following link:
 https://ku-vpn.ku.edu.kw/dana-na/jam/getComponent.cgi?command=get;component=PulseSecure;platform=Macintosh
- 2- Click on the installer dmg file to start client software installation.



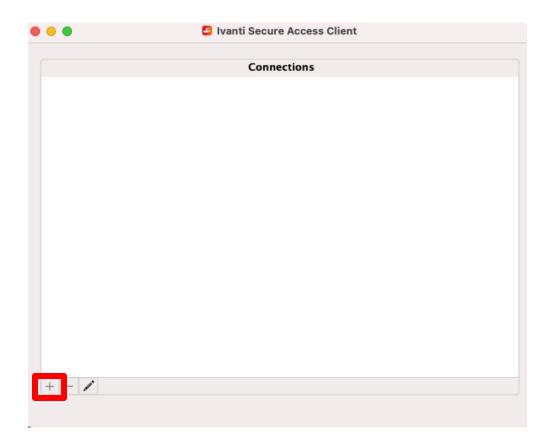
3- The installer will run as below. Click on **Continue** to proceed.



4- Click on install to start client installation.



- 5- Click on Finish to close installer and run the client software.
- 6- Click on + Icon to Add a new connection.



7- Fill the fields as shown below:

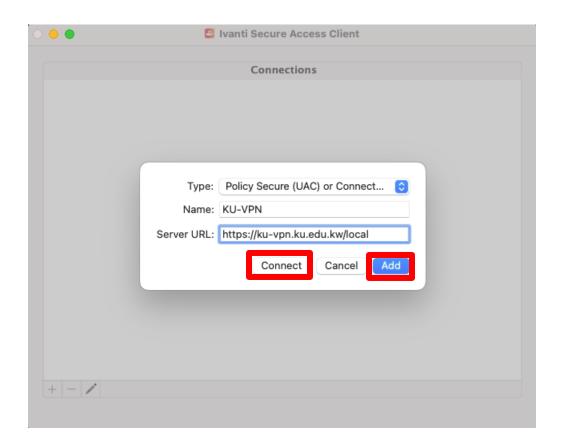
Type: Policy Secure (UAC) or Connect Secure (VPN)

Name: KU-VPN

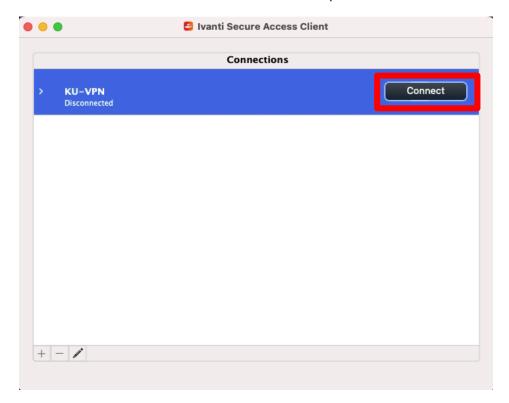
Server URL: https://ku-vpn.ku.edu.kw/local

Click on Add to save connection details

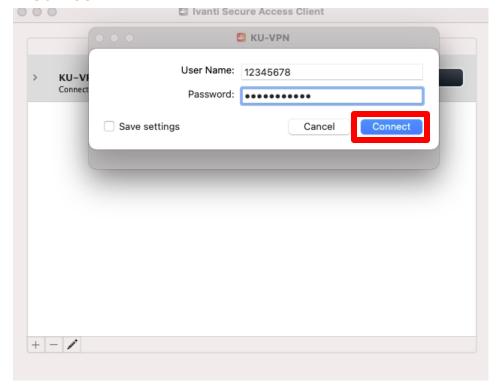
Then Connect



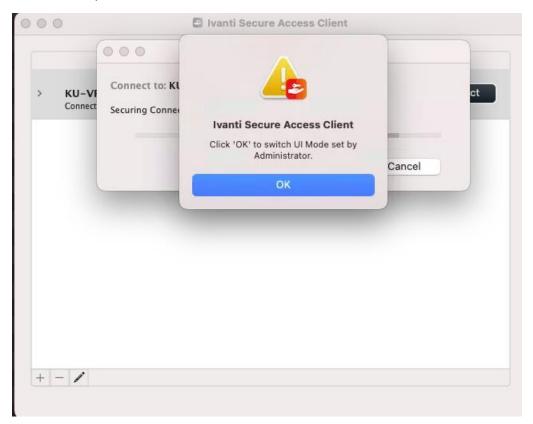
8- Click on connect Icon next to KU-VPN (VPN Connection Name)

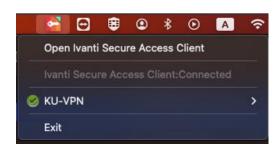


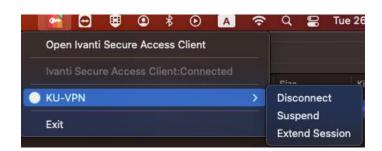
9- Fill the Login info Given by KU IT Security Team (BY REQUEST) then Connect



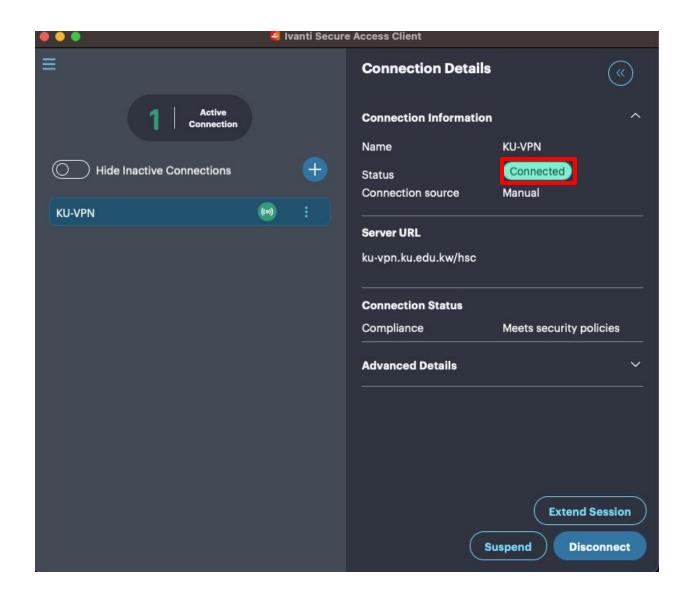
10- The Connection will show connected status in green. The below buttons can be used to extend / Suspend or to disconnect VPN connections if required







11- The Connection status in should appear in <u>green</u>.
The below buttons can be used to extend / Suspend or to disconnect VPN connections if required



NOW, you can use your VPN

Any other issues? Feel free to contact the KU information security team at:

itsecurity@ku.edu.kw