



جامعة الكويت
KUWAIT UNIVERSITY

Ivanti VPN Guide

For Mac Desktop Users

(KU Users)

ALL KU Locations EXCEPT HSC

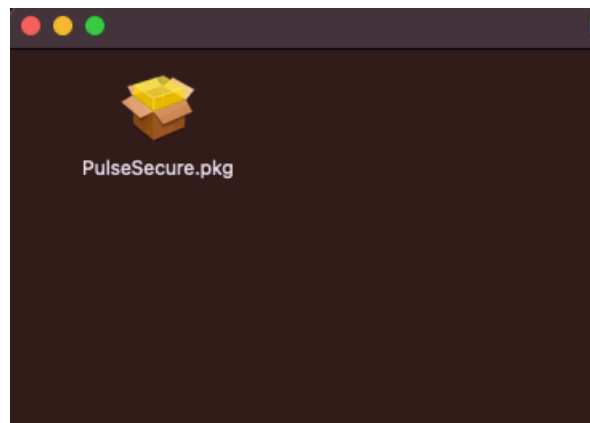
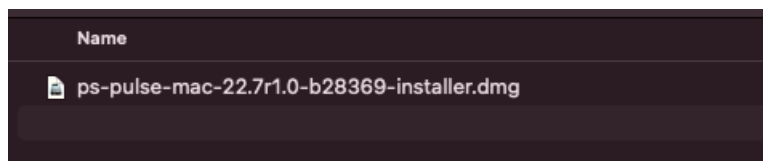


Kuwait University
Center of Information Systems
IT Security Department
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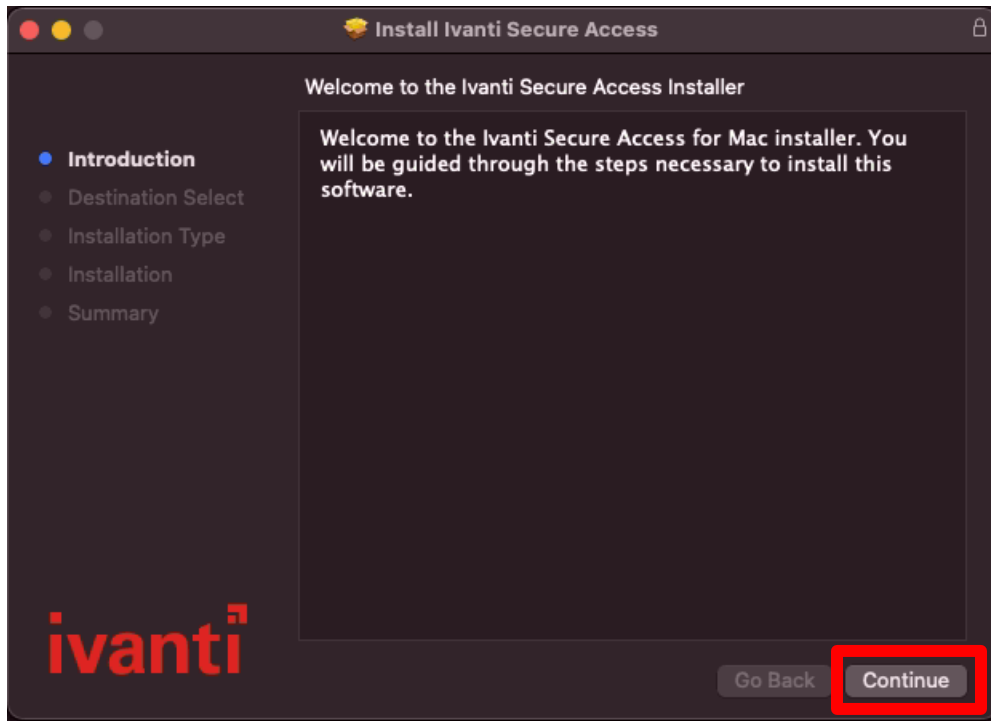
Please Follow the below instructions to deploy Ivanti VPN on Mac Desktop (ALL KU Locations EXCEPT HSC)

Note: This Manual is for users who have KU ID

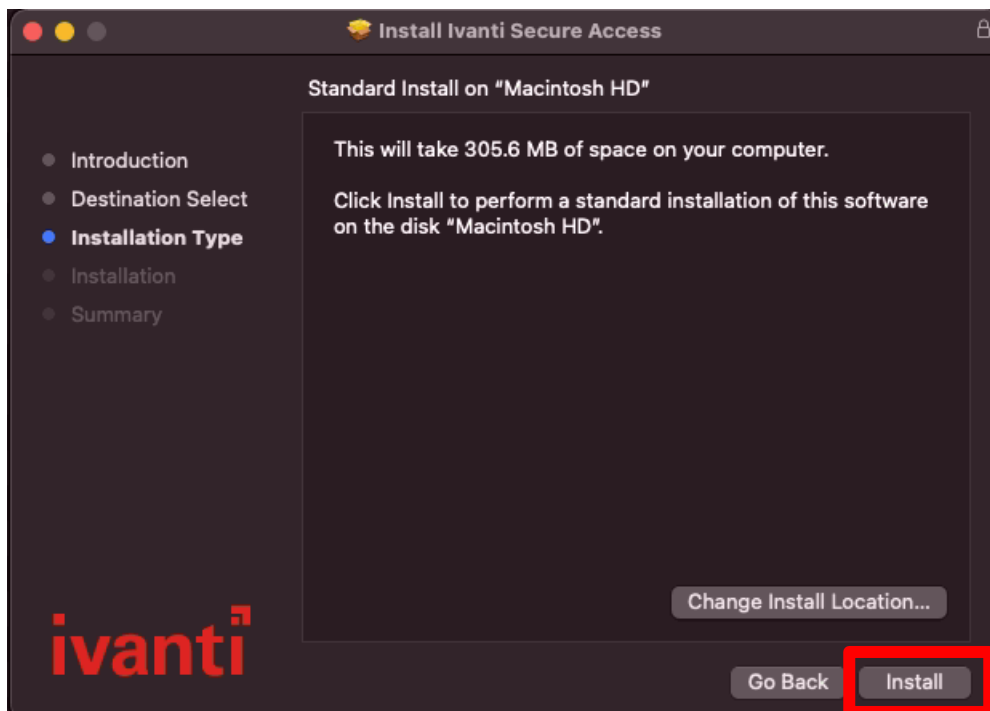
- 1- Download Client Software on your computer using the following link:
<https://ku-vpn.ku.edu.kw/dana-na/jam/getComponent.cgi?command=get;component=PulseSecure;platform=Macintosh>
- 2- Click on the installer dmg file to start client software installation.



- 3- The installer will run as below. Click on **Continue** to proceed.

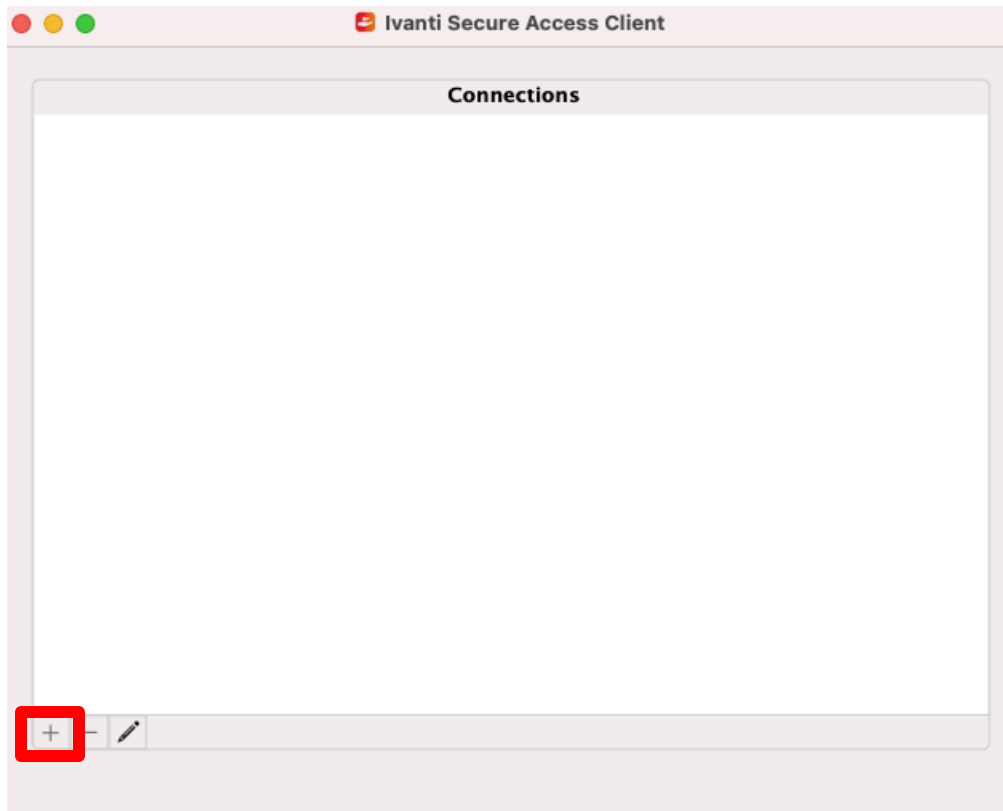


- 4- Click on **install** to start client installation.



5- Click on **Finish** to close installer and run the client software.

6- Click on **+** Icon to Add a new connection.



7- Fill the fields as shown below:

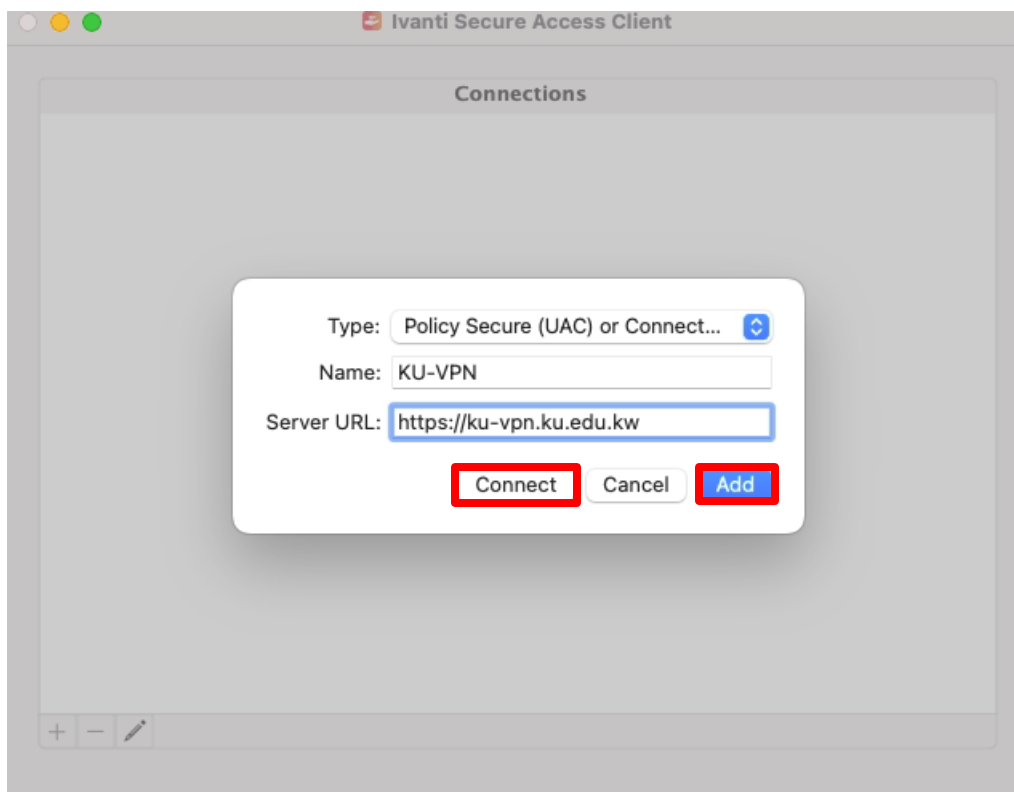
Type: Policy Secure (UAC) or Connect Secure (VPN)

Name: KU-VPN

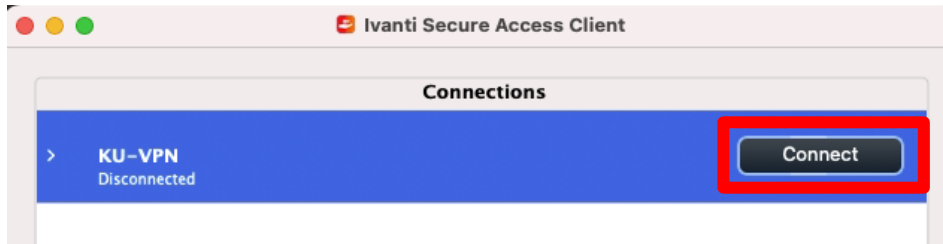
Server URL: <https://ku-vpn.ku.edu.kw>

Click on **Add** to save connection details

Then **Connect**



8- Click on **connect** Icon next to KU-VPN (VPN Connection Name)



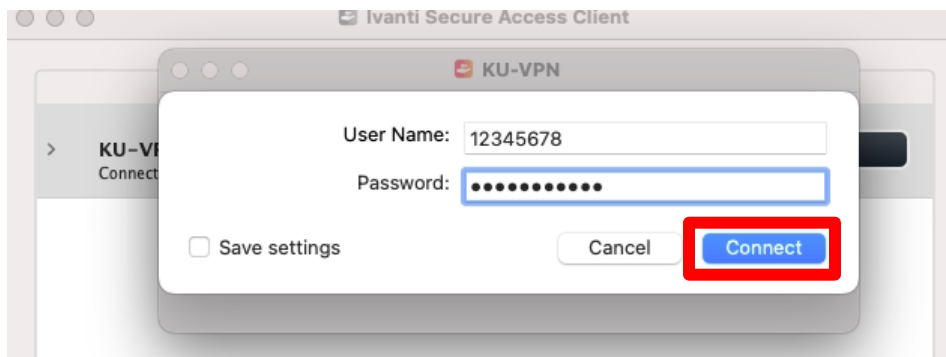
9- Fill the Login info Fill the Login info to access your privilege based on your request

(VPN Request Form – IT Security Department)

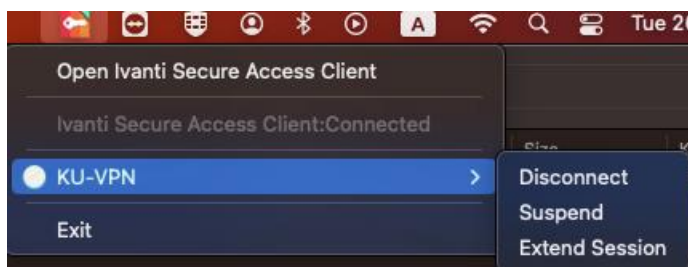
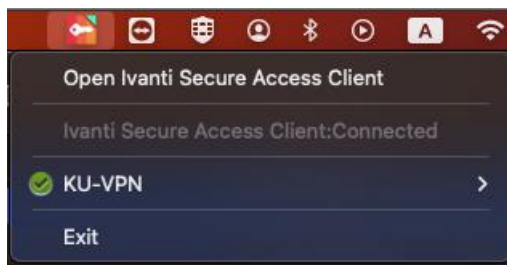
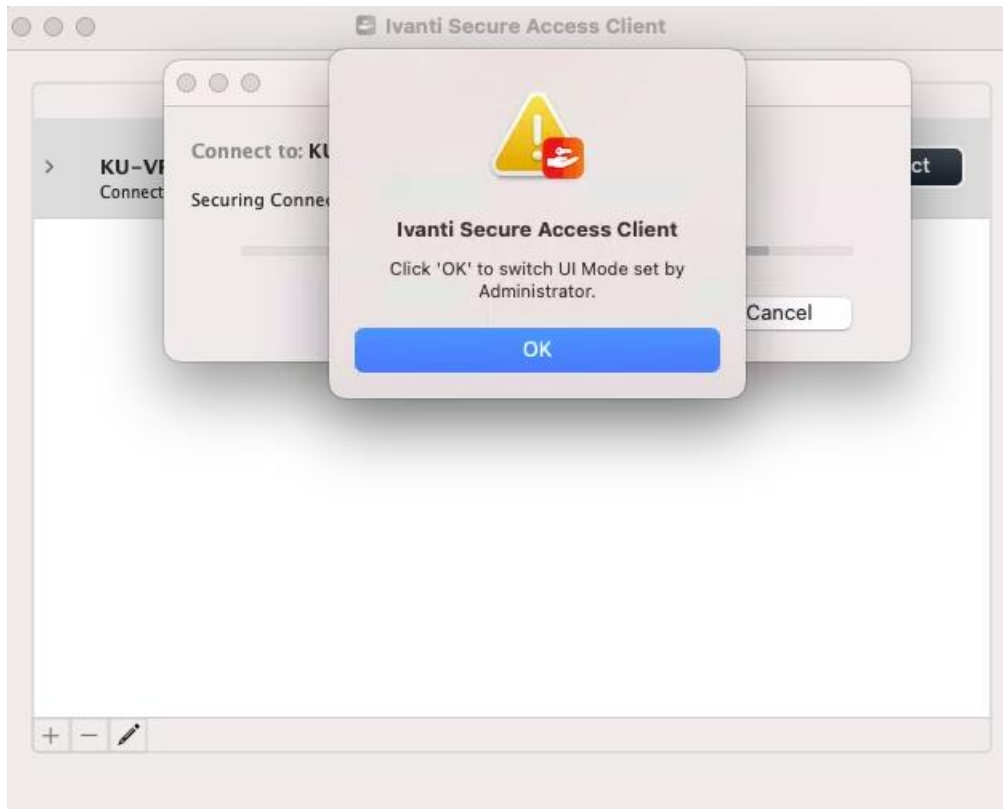
then **Connect**

Username: Your KU ID

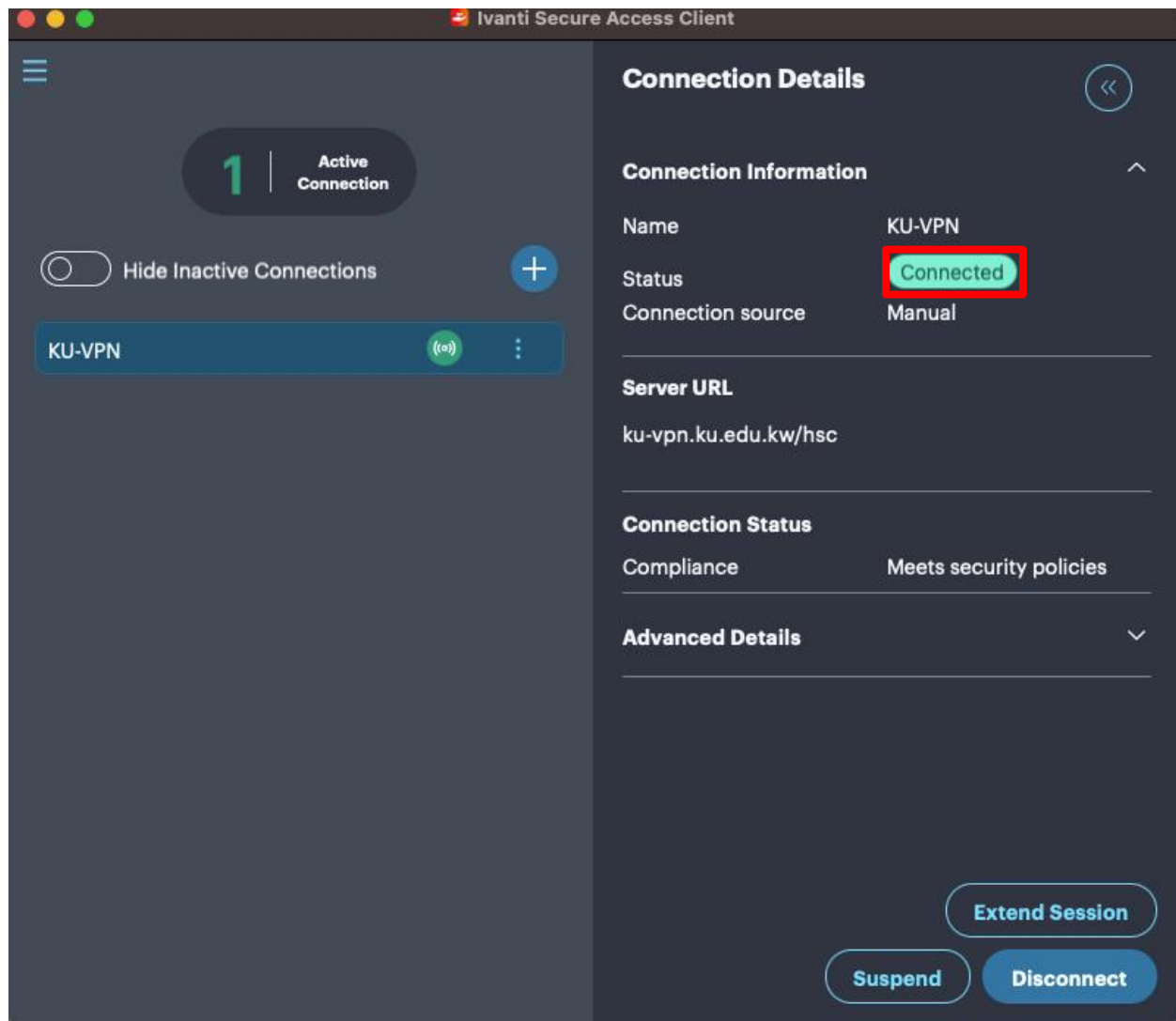
Password: Same as the Unified KU credentials or Employee Self-service system



- 10- The Connection will show connected status in green. The below buttons can be used to extend / Suspend or to disconnect VPN connections if required



- 11- The Connection status in should appear in **green**.
The below buttons can be used to extend / Suspend or to disconnect
VPN connections if required



NOW, you can use your VPN

Any other issues? Feel free to contact the KU information security team at:

itsecurity@ku.edu.kw