

Suha AlAwadhi
Associate Professor
Department of Information Studies
College of Social Sciences, Kuwait University
P.O. Box 68168, Kaifan 71962, Kuwait
Phone: (965) 24984845
E-mail: s.alawadhi@ku.edu.kw

Academic Qualifications

- Ph.D. in Information Science: Loughborough University, United Kingdom, 2007.
- Master in Library and Information Science (with Honor) Kuwait University, Kuwait, 2000.
- B.A. in English Language and Literature, Kuwait University, Kuwait, 1992.

Career Development

- 12/2020- to date: Acting Head, Department of Information Studies, College of Social Sciences, Kuwait University.
- 4/2019- to date: **Associate Professor**: Department of Information Studies, College of Social Sciences, Kuwait University.
- 12/2007- 4/2019: **Assistant Professor**: Department of Information Studies, College of Social Sciences, Kuwait University.
- 2001- 2002: **Head**, Department of Preparation and Publishing, Kuwait University, College of Graduate Studies.
- 1993- 2001: **Administrative coordinator**, Kuwait University, College of Graduate Studies.

Publications

Journal Articles

1. AlAwadhi, S., Alansari, H., & Alsaber, A. R. (2023). Explicating Trust-building Factors Impacting the Use of e-government Services. *Social Science Computer Review*, 08944393231220757.
2. Alrashidi, A., & AlAwadhi, S. (2023). Elucidating the Adoption of Electronic Information Resources: A Case Study of Kuwait University Library. *Libri*, 73(4), 321-334.

3. AlAwadhi, S. (2023). Trust as a leveraging factor for civic engagement. *Electronic Government, an International Journal*, 19(3), 356-375.
4. AlAwadhi, S., & Dashti, M. (2021). The Use of the Telegram Application as an Information-Sharing Tool. *Journal of Information & Knowledge Management*, 20(02), 2150024.
5. AlAwadhi, Suha & Al-Rasheed, Malak. (2019). Public perceptions of the role of social media networks in e-government in building social capital for social inclusion. *Umm Al-Qura University Journal of Social Sciences*, 11 (1), 319-369.
6. AlAwadhi, S., & Al-Daihani, S. M. (2018). Marketing academic library information services using social media. *Library Management*, 40(3/4), 228-239. Doi:10.1108/LM-12-2017-0132
7. Scholl, Hans J. & AlAwadhi, Suha. (2016). Smart governance as key to multi-jurisdictional smart city initiatives: The case of the eCityGov Alliance. *Social Science Information*, 55 (2), 255-277.
8. Scholl, Hans J. & AlAwadhi, Suha. (2016). Creating smart governance: The key to radical ICT overhaul at the City of Munich. *Information Polity*, 21 (1), 21-42.
9. AlAwadhi, Suha. (2015). Continuing professional development in Kuwaiti academic libraries. *International Information & Library Review*, 47(3-4), 83-91. doi:10.1080/10572317.2015.1113603
10. Al-Daihani, Sultan M., & AlAwadhi, Suha. (2015). Exploring academic libraries' use of twitter: A content analysis. *The Electronic Library*, 33 (6), 1002-1015. doi:10.1108/EL-05-2014-0084
11. Rehman, Sajjad ur & AlAwadhi, Suha. (2012). Value of a structured information literacy course: A case analysis. *Malaysian Journal of Library and Information Science*, 17 (1), 27-37.
12. AlAwadhi, Suha & Rehman, Sajjad ur (2012). Evaluation of an information literacy course: Insights and perspectives *Libri (International Journal of Libraries and Information Studies)*, 62 (4), 355-362. doi:10.1515/libri-2012-0027
13. AlAwadhi, Suha & Morris, Anne. (2009). Factors influencing the adoption of e-government services. *Journal of Software: Special Issue on Systems, Science and Applications*, 4 (6), 584-590.

Conference Papers

1. AlAwadhi, S. (2021, September). Trust Factors Affecting the Adoption of E-Government for Civic Engagement. In *International Conference on Electronic Government* (pp. 229-244). Springer, Cham.
2. AlAwadhi, Suha. (2019). A Proposed Model of Trust Factors for E-government Adoption and Civic Engagement. *52nd Hawaii International Conference on System Sciences*, IEEE, Hawaii, 8-11 January 2019.

3. AlAwadhi, Suha & Al-Daihani, Sultan. M. (2017). E-marketing of information resources and services in academic libraries. *International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology*. Kyoto, Japan, April 4-6, 2017.
4. AlAwadhi, Suha & Alrasheed, Malak. (2016). Building social capital for social inclusion: The use of social networks in government. *18th International Conference on e-Business and e-Government*, Zurich, Switzerland, 12-13 January 2016.
5. AlAwadhi, Suha & Scholl, Hans J. (2016). Smart governance: A cross-case analysis of smart city initiatives. *49th Hawaii International Conference on System Sciences*, IEEE, Hawaii, 5-8 January 2016.
6. Scholl, Hans J. & AlAwadhi, Suha. (2015). Pooling and leveraging scarce resources: The smart eCityGov Alliance. *48th Hawaii International Conference on System Sciences*, IEEE, Hawaii, 5-8 January 2015.
7. Alshebou, Suad & AlAwadhi, Suha. (2013). The usability of blackboard system applied at Kuwait University. *The Forth e-Learning Conference*, Bahrain, 7-9 May 2013.
8. AlAwadhi, Suha & Scholl, Hans J. (2013). Aspirations and realizations: The smart city of Seattle. *46th Hawaii International Conference on System Sciences*, IEEE, Hawaii, 7-10 January 2013.
9. AlAwadhi, Suha; Aldama, Armando; Chourabi, Hafedh; Gil-Garcia, J. Ramon; Leung, Sofia; Mellouli, Sehl; Nam, Taewoo; Pardo, Theresa; Scholl, Hans J.; Walker, Shawn. (2012). Building understanding of smart city initiatives. *12th IFIP E-Government Conference (EGOV)*, Kristiansand, Norway, 3-6 September 2012.
10. AlAwadhi, Suha & Chaudhry, Abdus Sattar. (2010). Content organization practices on E-government websites. *IFIP e-government conference (EGOV)*, Lausanne, Switzerland, 29 August – 2 September 2010.
11. AlAwadhi, Suha. (2009). Continuing professional development for library and information professionals in academic libraries. *LIS Education in Developing Countries Conference*, IFLA, Milan, Italy, 19-21 August 2009.
12. Islam, Sirajul & AlAwadhi, Suha. (2008). Sustainable rural IS implementation process for developing countries: Agriculture market Information Services (AMIS) in Bangladesh. *1st International Conference on M4D Mobile Communication Technology for Development*, Karlstad University, Sweden 11–12 December 2008.
13. AlAwadhi, Suha & Morris, Anne. (2008). The use of the UTAUT model in the adoption of e-government services in Kuwait. *41st Hawaii International Conference on System Sciences*, IEEE, Hawaii, 7-10 January 2016.
14. AlAwadhi, Suha. (2007). E-government in Kuwait: attitudes and perceptions. *PhD Colloquium, E-Gov 07*, Regensburg, Germany, 3-7 September 2007.

Conference Posters

Aldama, Armando; Gil-Garcia, J. Ramon; Alawadhi, Suha.; Chourabi, Hafedh.; Mellouli, Sehl; Nam, Taewoo; Pardo, Theresa; Scholl, Hans J.; Walker, Shawn (2012). Smart cities and service integration initiatives in North American cities: A status report. *13th Annual International Conference on Digital Government Research (dg.o '12)*, University of Maryland, College Park, MD., 4-7 June, 2012.

Conference Seminars

AlAwadhi, Suha. (2018). Social Media and Libraries. A seminar delivered at *Sharjah Library Conference*, Sharjah, United Arab Emirates, 6-8 November, 2018.

Books

AlAwadhi, Suha. (2009). *E-government: Attitudes and Perceptions*. Deutschland: VDM Verlag.

Book Chapters

AlAwadhi, Suha & Morris, Anne. (2012). Adoption of e-government services in developing countries: An empirical evaluation. In: *Handbook of Research on E-Government in Emerging Economies* (B. Joseph & S. Zulu, eds.). Hershey: IGI Global, pp.496-520.

Posters

1. AlAwadhi, Suha (2019). *A Proposed Model of Trust Factors for E-government Adoption and Civic Engagement*. Research Sector, Kuwait University.
2. AlAwadhi, Suha & Al-Daihani, Sultan M. (2017). *E-Marketing of information resources and services: a study of social media applications*. Research Sector, Kuwait University.
3. AlAwadhi, Suha & Alrasheed, Malak. (2016). *The use of social networks in government for building social capital, social inclusion, and social equality*. Research Sector, Kuwait University.

Areas of Teaching

Undergraduate level:

1. Information Skills and Scientific research
2. Organization of Information
3. Information resources in Social Sciences
4. Marketing of Information
5. Information and Society

Graduate level:

1. Foundations of Information Studies
2. Information Application of E-government
3. Measurements and Evaluations in Information Organizations
4. Corporate Information Services

Community Service

Administrative Assignments

12 /2020- to date: **Acting Head**, Department of Information Studies, College of Social Sciences, Kuwait University

11/2019 – July 2023: **Affiliate Assistant Professor**: The Information School, University of Washington, Seattle, Washington.

11/2012 – 10/2019: **Affiliate Assistant Professor**: The Information School, University of Washington, Seattle, Washington

9/2011 – 6/2012: **Visiting Scholar**: The Information School, University of Washington, Seattle, Washington, under supervision of Prof. Hans J. Scholl.

6 /2010- 8 /2010: **Acting Head**, Department of Library and Information Science, College of Social Sciences, Kuwait University.

9/2009- 1/2010: **Acting Head**, Department of Library and Information Science, College of Social Sciences, Kuwait University.

External Reviewer

- External Examiner: Aisha Al-Badi (2024). Metaliteracy Teaching Practices among Omani Math, Science, and IT Teachers (PhD Thesis), Department of Information Studies, Sultan Qaboos University.
- External Examiner: Abied, Abdulghani Abdulsalam (2017). Factors Affecting Citizens' Adoption of E-Government Services in Libya (PhD Thesis), Murdoch University- Australia.
- Reviewer for many local and international scientific journals.

Membership of Committees

Community Level:

- Communication Committee, Conference on Private Universities 2016
- Appointment Committee- Kuwait National Assembly 2014
- Assessor of annual report, Private Universities Committee 2009/2010

University level (University, College and Department):

- Library Evaluation Committee
- College Council Committee
- Department Council Committee
- Program Committee
- Appointment Committee
- Scholarship Committee
- Budget Committee

- Library & Cultural Committee
- Annual Report and Planning Committee
- Course Schedule Committee
- Academic Affairs and Accreditation Committee
- Jobs of Academic Support Committee

Session Chair & Member of Committees for Conferences

1. Session chair, under the title “Modern Trends”, the 26th Annual Conference of the Specialized Library Association - Arabian Gulf Branch under the title “Emerging Applications and their Applications in Libraries and Information Institutions”, Qatar, 2023.
2. Member, Scientific Committee, the 26th Annual Conference of the Specialized Library Association - Arabian Gulf Branch under the title “Emerging Applications and Their Applications in Libraries and Information Institutions”, Qatar, 2023.
3. Session chair, the First Virtual Forum of the Specialized Libraries Association/Arabian Gulf Branch, under the title “The Fourth Industrial Revolution and Gulf Information Institutions: Opportunities, Challenges, and Practices,” September 20-21, 2021.
4. Member, Program Committee, the International Conference on Theory and Practice of Electronic Government (ICEGOV), Athens, Greece, 2020.
5. Co-Chair “Social Media & Networking and Government”, Minitrack in Digital Government track, Hawaii International Conference on System Sciences (HICSS), 2011, 2012, 2013, 2014, 2015, 2019, 2020, 2021.
6. Chair, Publicity Committee, the 1st Conference on Private Universities, March 2018.
7. Member, Scientific Committee, the Annual Special Libraries Association (SLA)/AGC conference, 2009, 2016, 2020.
8. Chair, Scientific Committee, the 20th Anniversary Celebration of the Department of Library and Information Science, College of Social Sciences, Kuwait University, November 2016.
9. Session chair, *18th International Conference on e-Business and e-Government*, Zurich, Switzerland, 12-13 January 2016.
10. Member, Program Committee of the IFIP E-Government Conference (EGOV), from 2010 to 2021.
11. Member, Program Committee of the 4th International E-Learning Conference, Kingdom of Bahrain, 2013 and 2015.
12. Session chair, 4th International E-Learning Conference, Kingdom of Bahrain, 2013.
13. Member, Organizing Committee, the Second Kuwait Conference on e-Systems and e-Services, April 2011, Kuwait.

14. Chair, Publicity Committee, the 4th International Conference on Social Sciences, 31st Nov- 2nd December 2010.
15. Session chair, IFIP e-government 2010 Conference, Lausanne, Switzerland, 29 August- 2 September 2010.
16. Session chair, Library & Information Science, Cultural Season, College of Social Sciences, Kuwait University, July 2010.
17. Member, Scientific Committee, the First Kuwait Conference on e-Systems and e-Services. Nov 17-19, 2009, Kuwait.

Scholarly reviews

1. Reviewer, the Journal of Information Studies and Technology.
2. Reviewer, Government Information Quarterly.
3. Reviewer, Journal of Social Sciences, Kuwait University.
4. Reviewer, an International Journal of Electronic Government.
5. Reviewer, International Conference on Theory and Practice of Electronic Governance (ICEGOV), Athens, Greece, 2020.
6. Reviewer, Hawaii International Conference on System Sciences (HICSS), 2011, 2012, 2013, 2014, 2017, 2019, 2020, 2021.
7. Reviewer, IFIP E-government Conference, from 2010 to 2020.
8. Reviewer, 22nd Annual Special Libraries Association (SLA)/AGC conference, Kuwait, 2009, 2016, 2020.
9. Reviewer, 4th International E-Learning Conference, Kingdom of Bahrain, 2013 and 2015.
10. Reviewer, E-Democracy and Open Government Conference, Austria, 2012-2013.
11. Reviewer, the First Kuwait Conference on e-Systems and e-Services. Nov 17-19 2009, Kuwait.

Membership in scientific journals

- Member, editorial board of the Journal of Information Studies and Technology from 2022 to date.

Training Courses

Organized and delivered the following training courses:

1. "Searching Information Resources", Qalam Academy, Kuwait, 2018.
2. "Guidelines for Researchers: Using Electronic Information Resources", for graduate students. Training and Consultation Unit, College of Education, Kuwait University, November, 2015.
3. "Marketing Libraries and Information Centers", for librarians. Training and Consultation Unit, College of Education, Kuwait University, February, 2015.
4. "Applications of Information Services in School Libraries", for librarians at the Ministry of Education. Training and Consultation Unit, College of Education, Kuwait University, March, 2014.
5. "Searching Tools in Libraries", for librarians at the Ministry of Education. Training and Consultation Unit, College of Education, Kuwait University, November, 2013.
6. "Mind Maps", for employees at the Ministry of Health. Training and Consultation Unit, College of Social Sciences, Kuwait University, November, 2013.
7. "Managing School Libraries", for librarians at the Ministry of Education. Training and Consultation Unit, College of Education, Kuwait University, December, 2012.
8. "Managing School Libraries", for librarians at the Ministry of Education. Training and Consultation Unit, College of Education, Kuwait University, November, 2012.
9. "Research and questionnaire design" for Al-Fahaheel High School, November, 2010.
10. "Communication Skills", Training and consultation Unit, College of Social Sciences, Kuwait University, 19-23 December, 2010.
11. "Computer Skills", Al-Farwaneya Educational Area for principals of Kindergartens, May 2008.

Seminars & Workshops

1. Chaired a symposium entitled: "Public Libraries and the Creative Economy: A Vision for the Future", National Library, Kuwait, 2023.
2. Delivered a seminar entitled "Research Skills for Authors", Qalam Academy, Kuwait Book Fair, November, 2018.
3. Delivered a seminar entitled "Searching Information Resources and Scientific Research", Audit Bureau, Kuwait, November, 2018.
4. Delivered a seminar entitled "Children and Reading in the Age of Globalization", for Abdulatif Al-duian Primary School, Community Development Center, October, 2018.
5. Delivered a seminar entitled "Marketing Information Resources and Services in Academic Libraries", Libraries Administration, Kuwait University,, April, 2018.

6. Delivered a seminar entitled "Storytelling's role in Teaching Kids", for Al-Shamiya Kindergarten, April, 2018.
7. Delivered a seminar entitled" Mindmaps in curriculum", for Latifa AlFaris School, April, 2014.
8. Delivered a seminar entitled" Informatics and curriculum", for Suad AlSayegh School, April, 2014.
9. Organized and delivered a workshop entitled" Mindmaps in the Library", for Om Alfadhel School, April, 2014.
10. Participated in a seminar entitled "Disinformation", College of Social Sciences, November, 2013.
11. Delivered a seminar entitled "Technology and Curriculum", Al-Mansouria Primary School, 2013.
12. Delivered a seminar entitled "The Role of School Library in Teaching", Amra bint Rawaha High School, 2013.
13. Guest lecturer "Information Organization", Technology and Society course, College of Arts, Kuwait University, 2012.
14. Delivered a presentation entitled "Smart Cities Services Integration Initiative", Research Conversation, ISchool, University of Washington, February, 2012
15. Guest lecturer "System Analysis and Design in Government: A Case Study of Kuwait E-government". IMT 541, ISchool, University of Washington, 30 November, 2011.
16. Guest lecturer "Electronic Government" at a Management course, College of Business Administration, Kuwait University, 2011.
17. Guest speaker in "Career perspective Course", College of Women, May 2010.
18. Gave a public lecture entitled "E-government and Information Literacy", IT week, Kuwait University, May 2010.
19. Attended "Female Higher Education: Trends and Perspectives" Symposium, Taibah University, Al-Mdinah Al-Monawarah, 2010.
20. Participated in the panel discussion of The First Kuwait Conference on e-Systems and e-Services, Nov 17-19 2009, Kuwait.
21. Attended the fifth meeting of the Sociology and Social Service department entitled "Childhood... for best future", College of Social Sciences, Kuwait University, April 28-30 2009.
22. Attended a workshop entitled "Creed of the Librarian: No religion, no politics, no morals (Information Ethics)", Kuwait University, April 15, 2009.

23. Attended a seminar entitled “Biblioislam: A Gateway to Academic Research”, Kuwait University, April 14, 2009.
24. Attended a public seminar organized by Library and Information Association, Kuwait on February 19, 2008. The topic of the seminar was about the Role of Libraries and Information Centers in Building the Information Society.
25. Gave a public seminar entitled “The adoption of E-government services in Kuwait” for the Department of Information Science, Loughborough University, UK, April 2007.

Professional Development

Attended the following professional workshops:

1. "Statistical Analysis (SPSS)", Research Sector, Kuwait University, 2024.
2. “Criteria for selecting a scientific journal for promotion”, Office of the Vice President for Scientific Affairs, Kuwait University, June 2023.
3. “Introducing the Moodle System,” E-Learning Center, Kuwait University, June 2023.
4. “Effective Remote Teaching, Secretariat of the Committee of E-Learning Officials in Universities and Higher Education Institutions in the Cooperation Council for the Arab States of the Gulf, July 2021.
5. “Writing a teaching case study”, Emerald Publishing, March 2021.
6. “Using Moodle for on-line learning”, Distance Learning Center, Kuwait University, September 2020.
7. “Using Teams for online learning”, Distance Learning Center, Kuwait University, June 2020.
8. “Blackboard Academic Adoption Day”, Distance Learning Center, Kuwait University, November 2018.
9. “Designing Exemplary Courses on Blackboard”, Distance Learning Center, Kuwait University, July 2018.
10. “Blackboard Learn Essentials Training”, Distance Learning Center, Kuwait University, 18-19 December 2017.
11. “Data Mining”, the 7th International Conference on Social Sciences, Kuwait University, 21-23 November 2017.
12. “Teaching Excellence”, organized by Kuwait University and Kuwait Foundation for the Advancement of Sciences in association with University of California, Berkeley, 19th - 20th March, 2017, Kuwait University.

13. "Using Databases Unified Search", Libraries Administration, Kuwait University, January 2017.
14. "Statistical Analysis (SPSS)", Research Sector, Kuwait University, 2016.
15. "Using Social Media in Learning". Kuwait University, 2013.
16. "Promotion: a Road Map". Kuwait University, 2013.
17. "BlackBoard", Computer Center, Kuwait University, November 2012.
18. "Social Media for Learning". Center for Teaching and Learning, University of Washington. April 2, 16, 30, 2012.
19. "Using Small Group Discussions in the Classroom", Center for Teaching and Learning, University of Washington. November 22, 2011.
20. "Leading Dynamic Discussions", Center for Teaching and Learning, University of Washington. November 16, 2011.
21. "Reducing Grading Time While Increasing Effectiveness". Center for Teaching and Learning, University of Washington. November 8, 2011.
22. "Statistical Analysis (SPSS) ", Research Sector, Kuwait University, 2012.
23. "Dynamic Teaching in Science & Engineering: Principles & Application". Research Administration, Kuwait University, 19 - 20 October 2009.
24. "Rules and regulations for research support system", Research Administration, Kuwait University, April 9, 2009.
25. "E-training System", College of Social Sciences, Kuwait University. March 5, 2008.

Scholarships & Awards

- Distinguished Teaching Award, Kuwait University, 2017.
- Best Poster Award (2nd position), Research Sector, Kuwait University, 2016.
- Kuwait University Scholarship for pursuing Ph.D. 2002-2007.
- Civil Service Scholarship for master degree, 1998-200.

Membership of Professional Associations

- Digital Government Society of North America
- IFIP E-GOV
- Special Library Association (SLA)