



جامعة الكويت
KUWAIT UNIVERSITY

Ivanti VPN Guide

For Mac Desktop Users

(HSC Users)

Access by KU ID

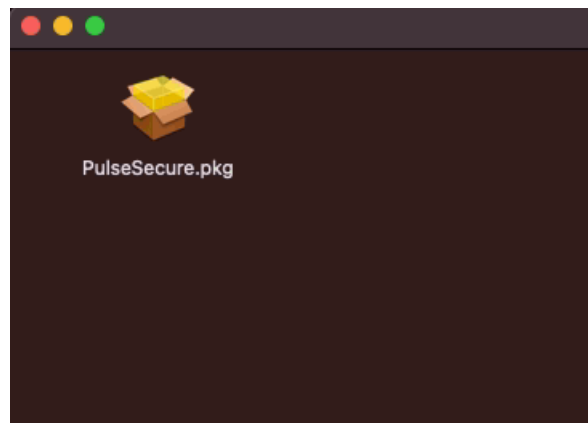
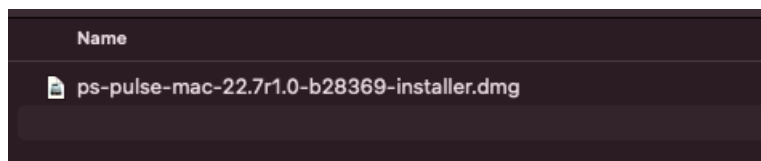


Kuwait University
Center of Information Systems
IT Security Department
March 2025

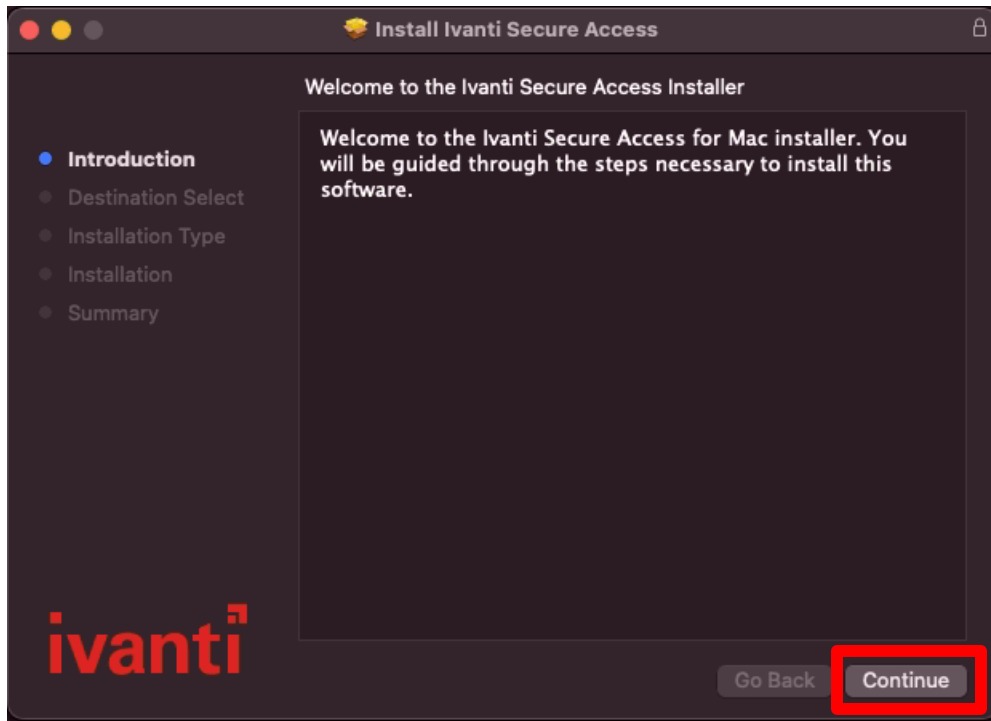
Please Follow the below instructions to deploy Ivanti VPN on Mac Desktop (ONLY HSC Users)

Note: This Manual is for users who have KU ID

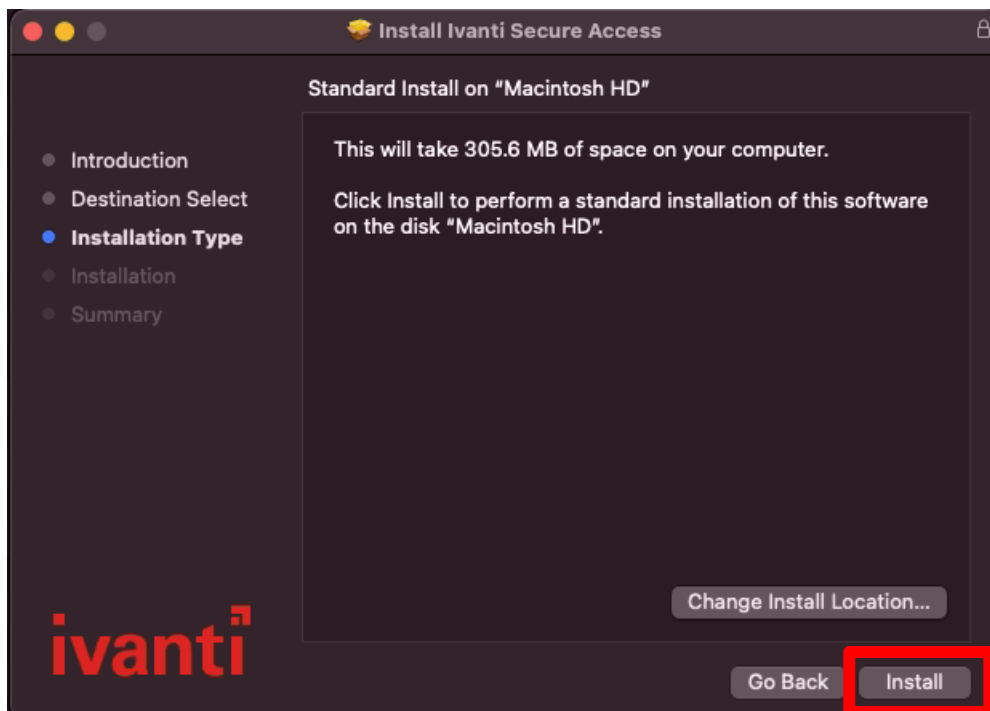
- 1- Download Client Software on your computer using the following link:
<https://ku-vpn.ku.edu.kw/dana-na/jam/getComponent.cgi?command=get;component=PulseSecure;platform=Macintosh>
- 2- Click on the installer dmg file to start client software installation.



- 3- The installer will run as below. Click on **Continue** to proceed.

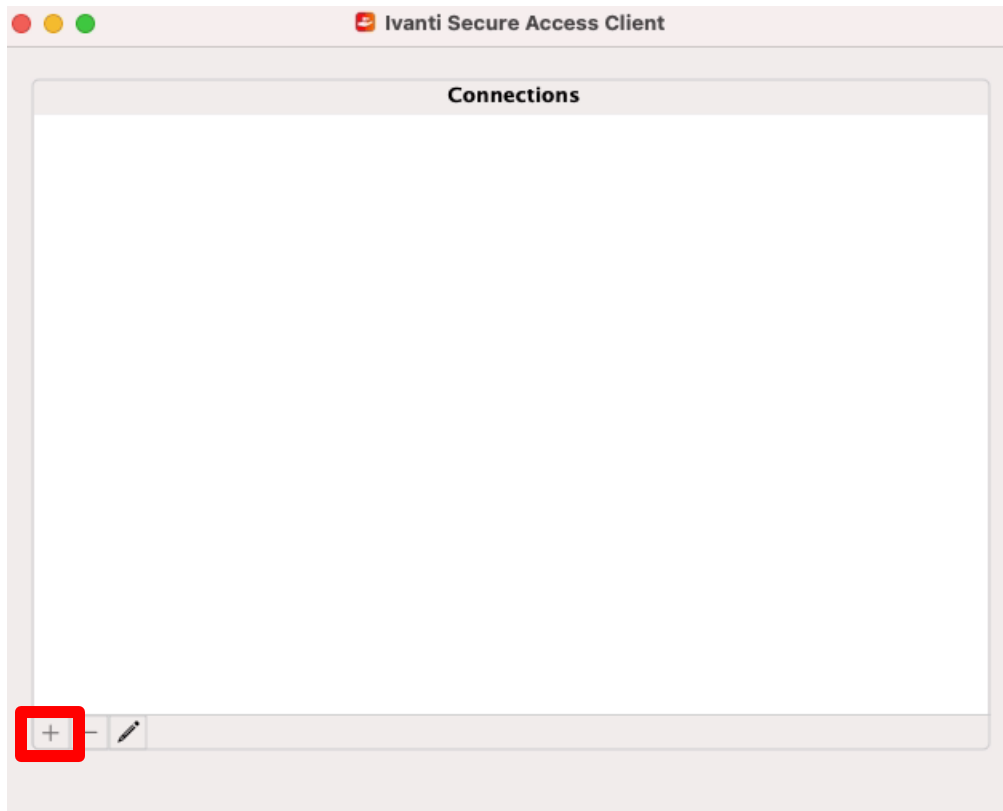


- 4- Click on **install** to start client installation.



5- Click on **Finish** to close installer and run the client software.

6- Click on **+** Icon to Add a new connection.



7- Fill the fields as shown below:

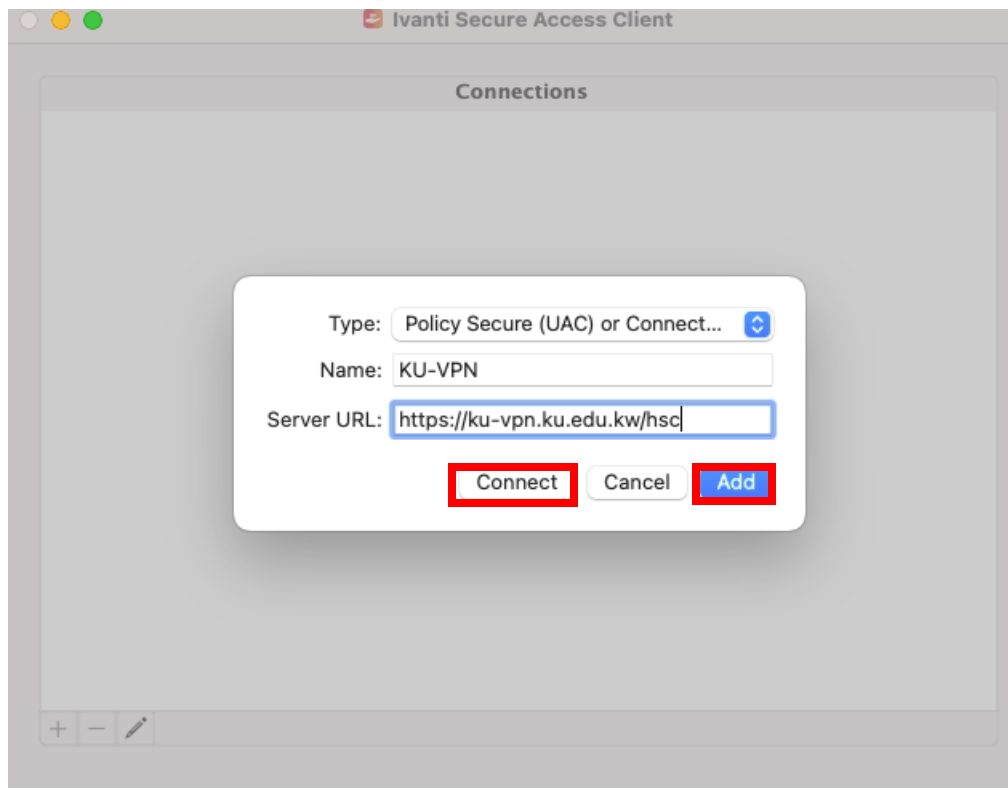
Type: Policy Secure (UAC) or Connect Secure (VPN)

Name: KU-VPN

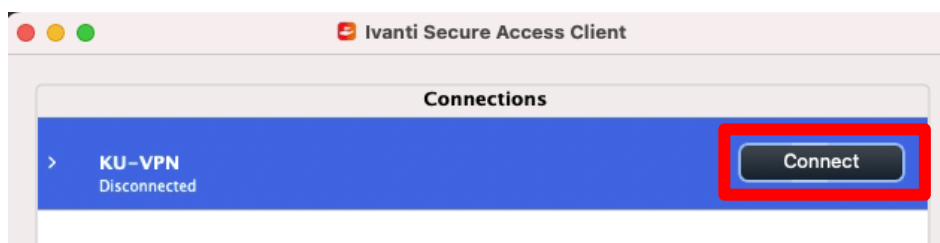
Server URL: <https://ku-vpn.ku.edu.kw/hsc>

Click on **Add** to save connection details

Then **Connect**



8- Click on **connect** Icon next to KU-VPN (VPN Connection Name)



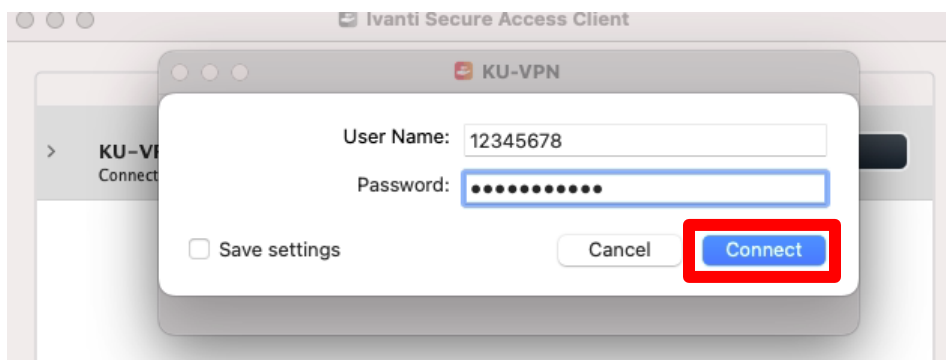
9- Fill the Login info Fill the Login info to access your privilege based on your request

(VPN Request Form – IT Security Department)

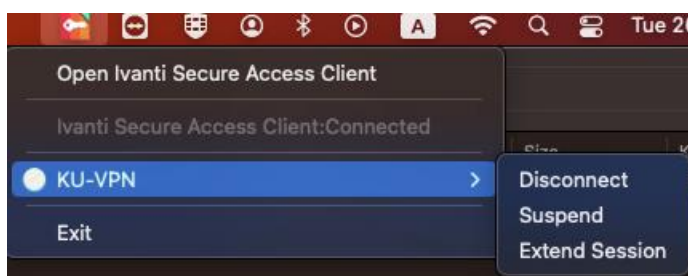
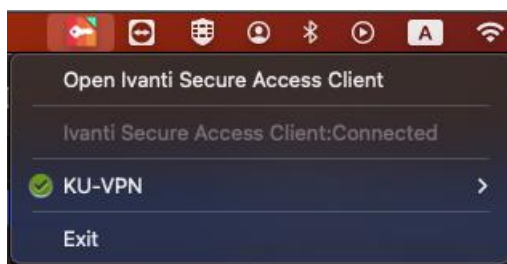
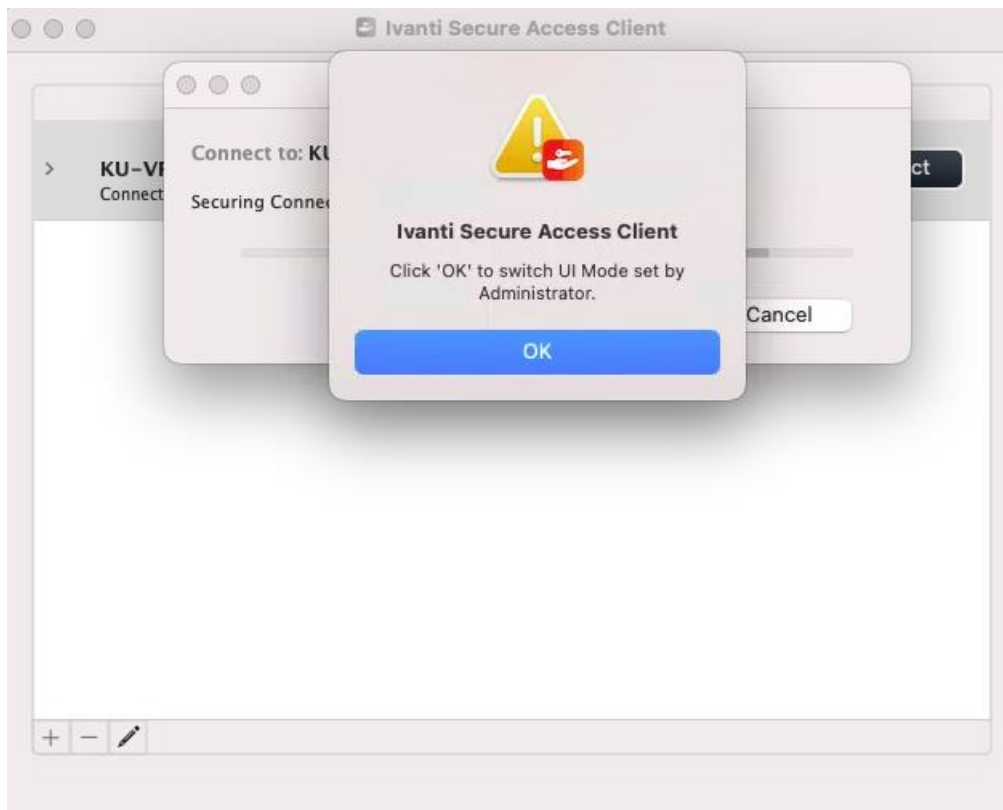
then **Connect**

Username: Your KU ID

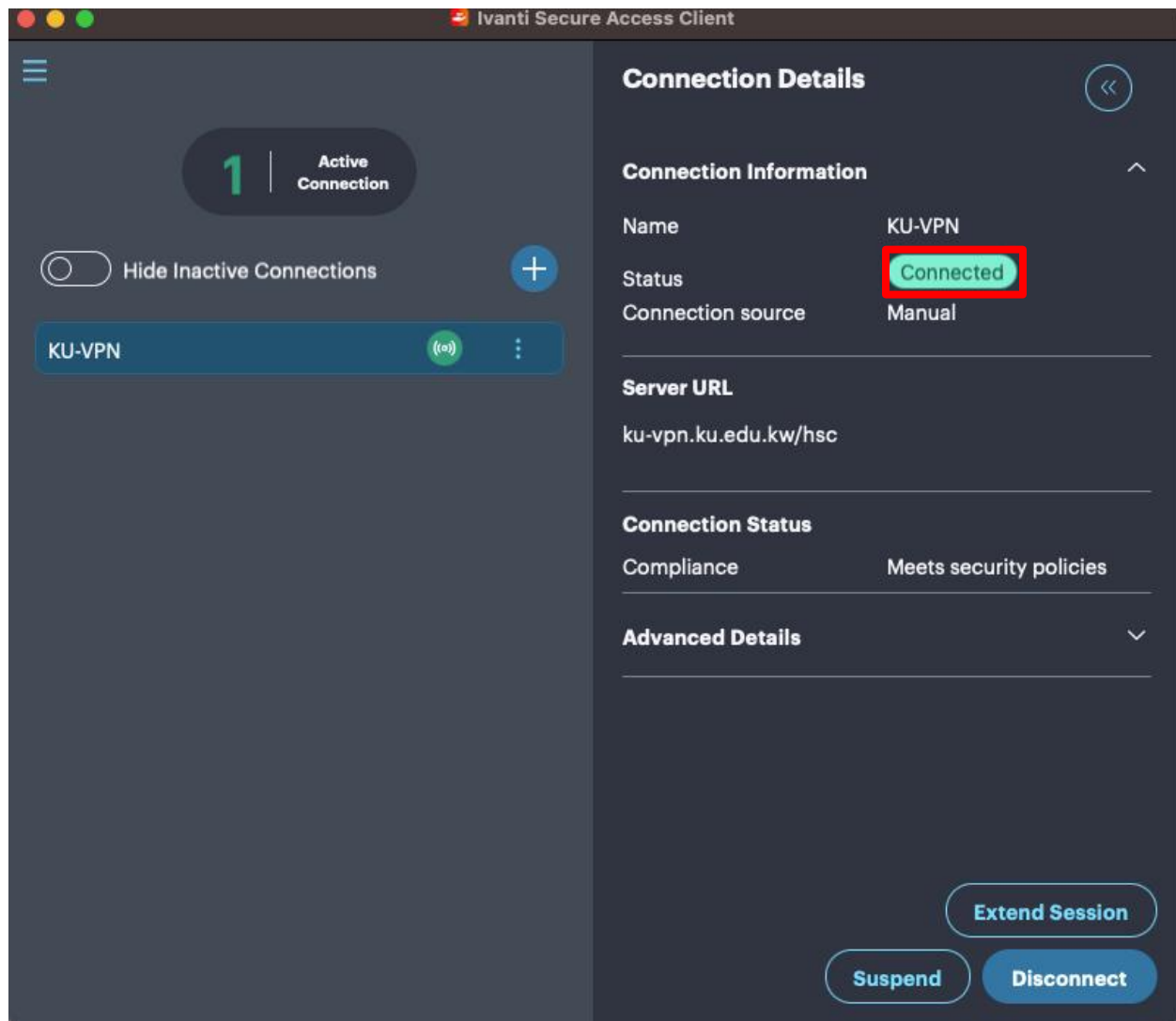
Password: Same as the Unified KU credentials or Employee Self-service system



- 10- The Connection will show connected status in green. The below buttons can be used to extend / Suspend or to disconnect VPN connections if required



- 11- The Connection status in should appear in **green**.
The below buttons can be used to extend / Suspend or to disconnect
VPN connections if required



NOW, you can use your VPN

Any other issues? Feel free to contact the KU information security team at:

itsecurity@ku.edu.kw